



Discover Smiles Dental enhances patient experience with multilingual virtual assistant, Wisdom Ai

About Discover Smiles Dental: Discover Smiles Dental is a leading dental clinic in las vegas that provides exceptional & comprehensive dental care and treatments. Besides offering a range of dental treatments for all your dental woes, we do everything additional to make your visit comfortable. A clinic with exquisite family dentistry services and care for your entire family.



THE CHALLENGE

Discover Smiles Dental provides services to patients who speak both English and Spanish.

Its patients love coming to their office because the team speaks Spanish and is able to welcome patients in the language that they are comfortable with and understand.

When the practice was looking to expand its front desk with more bilingual individuals, the practice managers found it very difficult to find staff who could speak both English and Spanish.

THE WIN

Once Discover Smiles Dental updated its practice management software to accommodate for online scheduling, Wisdom Ai was a breeze to implement.

Patients can now choose exactly when they want to come in for emergency or hygiene appointments in the language of their choice, and the front desk team can now focus on more complex tasks and patients physically at our practice.

Discover Smiles Dental did some light patient education about how to interact with Wisdom Ai, and the patients have been impressed by the fact that the system is inclusive of their needs.



“We serve a diverse population and having technology that is inclusive of everyone is really helpful and shows our patients that we care for them as individuals and not just for their oral health”.

- Dr. Gurpreet Khairah, Discover Smiles Dental

OUR SOLUTION

NLX is under the hood of the helpful new virtual assistant “Wisdom Ai” being implemented in dental offices and insurance companies across The United States.

Teledentistry.com, an NLX reseller, created Wisdom Ai using Dialog Studio within the SOC 2, GDPR, and HIPAA-complaint Conversations by NLX platform.

Wisdom Ai, powered by NLX, easily integrates with most practice management software systems quickly and easily. It can be deployed in 65+ languages within minutes and there is no staff training needed.

Conversations by NLX is SOC 2, HIPAA, and GDPR-compliant.

About Teledentistry.com: Teledentistry.com, one of NLX’s reseller partners, is focused on bringing dental care into the digital era. The company collaborates with dentists, insurers, government agencies, and technology partners to bridge the gap to better care for patients. Try Wisdom Ai today by calling +1 (216) 329-9425.

